

# ONE GULF

OFFSHORE EMERGENCY CALL CENTER



**ONE GULF is the only 911 call center staffed by paramedic flight controllers who coordinate logistic for the Gulf of Mexico and the only air provider with a fully medically equipped helicopter.**



## **Air Med offers to you its newest service, ONE GULF Offshore Emergency Call Center**

This service is staffed 24/7 with a dedicated aero-medical dispatcher/paramedic who will coordinate all offshore requests for help and direct the rescue accordingly.

ONE GULF monitors availability of the Air Med fleet of nine helicopters as well as other helicopter providers and will suggest using the closest appropriate airborne asset to facilitate evacuation of the injured/ill worker as well as direct the transportation, provide follow up with your management staff and coordinate ground based ambulances as needed. One Gulf will coordinate with your preferred provider of offshore transportation as requested.

Databases of the offshore location are stored in our Computer Aided Dispatch Server. Key words will access all offshore rig profiles, or will direct the dispatcher to the exact rig profile. Using information provided by the customer, (block number, coordinates, phone, contact information, evacuation plans, POBs, Haz-Mat etc.) the dispatcher can follow the information to correctly dispatch the correct asset, contact the essential personnel and direct the rescue as needed on a case by case basis. Appropriate management personnel can be notified in real time by ONE GULF.

The dispatcher will also provide self-help, coordinate online medical control, direct the rescue to the most appropriate hospital, and give updates to essential personnel throughout the call. ONE GULF will also coordinate transportation of the injured or ill worker to your choice of location should the company have pre-arranged medical care, physicians or protocols.

The ONE GULF dispatcher will also re-verify rig profiles every 90 days to make sure that the location, fuel situations, heli-deck status or other vital information has or has not changed.

► **One Call will get you all the medical help you need (877)ONE.GULF or (877)663.4853**